

BRINGING VISIBILITY AND CONTROL TO YOUR TOTAL SUPPLY CHAIN



Carrier Exceptions Management:

Carrier Exceptions Management includes the in-depth analysis of data elements pertaining to invoicing, method of payment, special handling, shipper-caused exceptions, and carrier-caused exceptions. Through parcel and freight auditing, the professional analysts at BridgeNet are able to uncover discrepancies, expedite the recovery of lost funds, and determine future cost-savings potential.

Parcel and Freight Auditing Overview:

Upon receiving weekly electronic invoices directly from your carrier, BridgeNet is able to cleanse your shipping data and generate reports that can be used on an ongoing basis to recover revenue due to overcharges or billing errors. We are also able to create custom reports and provide general ledger coding.

Implementation:

Carrier Exceptions Management takes into account each of the following exceptions:

Invoicing

- Duplicate charges
- Closed-loop billing
- Cancelled account numbers
- Invalid account numbers
- Chargebacks

Method of Payment

- Collect
- Third party
- Consignee billing
- Outbound prepaid

Shipper-Caused Exceptions

- Cancelled accounts
- Invalid account numbers
- Address corrections
- DIM weight charges
- Additional handling charges
- Residential packages
- Premium service in guaranteed ground

Carrier-Caused Exceptions

- No proof shipments
- Late packages
- Lost packages
- Damaged packages

Special Handling

- Hundredweight shipments (CWT shipments)
- Cash on delivery (COD)
- Dangerous goods
- Collect shipments
- Third party shipments
- Saturday delivery packages
- Insurance/Declared value
- Delivery area surcharges
- Early AM packages
- Return services
- Hazardous materials
- Late payment

Enhanced Services:

BridgeNet's enhanced services include but are not limited to:

- Parcel to less than truckload conversion
- Package consolidation
- Premium service reductions
- Weight aggregation savings
- Cross docking

Results:

When the in-depth analysis of data elements pertaining to invoicing, method of payment, special handling, shipper-caused exceptions, and carrier-caused exceptions is complete, BridgeNet is able to uncover potential audited savings and expedite the recovery of capital. Web-enabled, on-demand reporting reflects the audited savings earned, giving both BridgeNet and the client the information required for determining savings and future cost-savings potential.



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