



## **TMS Director**

*Founded in 2001, we are a leading Supply-Chain data analytics and managed services provider. Our clients include Fortune 500 companies and portfolio companies of leading and well respected private equity firms. We are currently experiencing a rapidly growing demand for our services and are building an organization and implementing processes to efficiently scale. We are located in Chicago and expect to move to a modern and comfortable office space in River North in early 2018. BridgeNet Solutions offers a unique working environment with a strong focus on its employees. BridgeNet offers a very competitive benefits and commission program and maintains an even more impressive employee retention rate. Many of our full-time employees have been with the company for more than half of BridgeNet's existence.*

*We are constantly striving to be leaders not only in the industry, but in the community as well. We pursue unique ways to help our clients and clients all the while searching for new ways to be active within our neighborhood and try and make a difference locally. Chicago gives us a wide variety of cultures and activities to support. We are always looking to join local community initiatives and actively participate in urban outreach programs.*

### **POSITION SUMMARY:**

The TMS Director is responsible for the effective application of the TMS (Transportation Management System) by the user community (BridgeNet TMS clients), internal stakeholders, and 3rd party carrier partners. Will own all continuous improvement related initiatives and functional enhancements, whether system or process, such that the TMS is leveraged to adapt and execute effective optimization of all load planning, service delivery, and cost-to-serve for our user clients.

### **POSITION RESPONSIBILITIES:**

Evaluate the TMS continuously in relation to changes and demands from within the organization, and/or our customers. Identify system and process strengths, weaknesses, opportunities, and threats and recommend solutions to achieve operational efficiencies and delivery excellence. Obtains alignment with cross functional teams within IT, Analytics, Audit and Payment, and other business unit leaders, and their respective strategies to ensure greater leverage of system efficiencies via the TMS. Works closely with peers and senior level leaders to ensure needs are being met and/or decisions are made for the benefit of the entire enterprise and our customers. Review and translate both internal and external customer requirements, establish prioritization, goals & objectives, and seek business unit approvals. Oversee effective execution of projects to include, but not limited to, obtaining resources, establishing clear project definitions, and delivering results on time and on budget. Develops the principles to system testing methods for inspection, verification and validation, as well as conducting training. Develops SME's (Subject Matter Experts) throughout the Business to ensure other functional areas gain process control and leverage system technology. Actively evaluates and improves any/all related processes and ensures development, implementation, management control, and obtaining global commitment, of Standard Operating Procedures. Has expertise or specialty in some or all aspects of the TMS or related system environments, including EDI, and is in the forefront of keeping abreast of changes in his/her



field. Consults with peers on the attitudes and practices throughout the industry to develop an environment of continual improvement in every aspect of the company's products and services. Participate as a team member on any/all projects that benefit the organization. Be the Liaison between the Business and BT relative to the TMS or other system related project/product development. Maintains and updates TMS system parameters as needed to support, monitor, troubleshoot and resolve functional needs and system automation. Participates in TMS Upgrade and new functionality testing, implementation and training.

**Ideal candidate skills:**

- Understand and manage the complete implementation of current TMS system to multiple clients
- Can outline the benefits and ROI of TMS through standard analysis reporting
- Has integrated TMS's into multiple company's ERP system and understands the integration path
- Will determine with each client the ideal shipping locations or carriers will be involved in the integration
- Understands the process of replacing a client's current system with the new TMS integration
- Can evaluate the clients time effort and expense that will be required to implement the new TMS
- Will help companies access the company data without involving outside IT experts
- Developing a solid implementation timeline and managing the process to stay on track

**SKILLS & COMPETENCIES:**

**Education:** Bachelor's degree strongly preferred; however, consideration will be given to candidates/associates with equivalent experience. Bachelors in either logistics, computer science, or engineering disciplines is highly desirable.

**Experience:** Minimum 3-5 years' experience within a Logistics and/or transportation setting. Functional experience with a major TMS (Transportation Management System) required

**Specific Training:** Prior training in MS Office Word and Excel, in addition to MS Outlook. Training in MS Office Access highly beneficial

**Certification:** Related industry and/or process management certifications from APICS, PMI, ASQ, and/or CSCMP are highly desirable

**Problem Solving:** Strong analytical and attention to detail skills required.

**Communications:** Excels in both verbal and written communication, in addition to having very strong presentation skills. Adaptive communication style based on audience. Influences up, down, and across the organization.

**Leadership:** Expands the capabilities of the organization by providing a challenging, yet supportive work environment; gets others to participate by asking for and using their input on key issues; fosters a growth-oriented, collaborative work environment; focuses the organization on winning; fosters alignment among various parts of the organization.

***Applicants must be currently authorized to work in the United States.***