
Systems Administrator

Founded in 2001, we are a leading Supply-Chain data analytics and managed services provider. Our clients include Fortune 500 companies and portfolio companies of leading and well respected private equity firms. We are currently experiencing a rapidly growing demand for our services and are building an organization and implementing processes to efficiently scale. We are located in Chicago in the River North area, steps from the Chicago Brown/Purple Line Station.

BridgeNet Solutions offers a unique working environment with a strong focus on its employees. BridgeNet offers a very competitive benefits and commission program and maintains an even more impressive employee retention rate. Many of our full-time employees have been with the company for more than half of BridgeNet's existence.

We are constantly striving to be leaders not only in the industry, but in the community as well. We pursue unique ways to help our clients, all the while searching for new ways to be active within our neighborhood and try and make a difference locally. Chicago gives us a wide variety of cultures and activities to support. We are always looking to join local community initiatives and actively participate in urban outreach programs.

Description

The ideal candidate will bring a positive attitude, possess excellent written and verbal communication skills, and demonstrate the ability to multi-task and meet deadlines in a fast-paced environment. Candidate will be expected to recommend and implement cutting edge solutions as well as:

- Setup, repair, update, and troubleshoot issues with desktops and printers, servers, operating systems, and software for on prem and remote users.
- Design, configure, and maintenance of wired and wireless technologies.
- Manage user accounts, GPOs, security groups and distros in AD and in Azure.
- Administer antivirus and malware protection systems, as well as updates and vulnerability tracking/patching.
- Maintaining and improving local network, file systems, switches, routers, domain controllers, storage arrays, servers, firewalls, and networking/security devices.
- Review records/logs and maintain data integrity through cloud and on prem backups.
- Schedule planned downtime for maintenance in accordance with office needs and recommend improvements to current process.
- Create/maintain documentation, organization and visualization of network infrastructure and corporate assets.
- Audit existing systems and stay up to date on compliance.

Qualifications

This is a versatile position requiring knowledge across a wide variety of solutions. BridgeNet Solutions is looking for someone that has familiarity with everything outlined above, and an honest willingness to learn and implement new technologies. The ideal candidate is highly motivated and resourceful, able to complete projects with little supervision, and able to research solutions independently. The ideal candidate will also possess:

- Bachelor's Degree in Information Technology related field, and 5 years applicable experience.
- Basic networking/subnetting knowledge along with an understanding of the OSI Model.
- Understanding of DNS, DHCP, NAT, SSL, BGP, STP, ADFS, and SSO protocols.
- Scripting and GPO knowledge; as well as AD and OU organization.
- Ability to communicate complex technical issues to non-IT staff.
- Flexible to work off hours during routine scheduled maintenance.
- Certifications, designations, or experience with Cisco, VMWare, AWS, or Azure are strongly preferred.

--BridgeNet is an equal opportunity employer. We celebrate diversity and will not discriminate against any employee or applicant on the basis of race, color, creed, religion, national origin, sex, age, marital status, sexual orientation, sexual preference, mental or physical disability, or any other non-merit factor.--